

March 7, 2001

TO: Members of the MAG PSAP Managers Group

FROM: Susan MacFarlane, Tempe, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, March 15, 2001 at **9:00 am**  
Rural Metro Fire Department (see map)  
4141 N. Granite Reef Rd.  
Scottsdale, AZ

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. If you have any questions regarding the meeting, please contact me at (480) 350-8747.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Manager Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

#### TENTATIVE AGENDA

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| 1. <u>Call to Order</u>  |  |
| 2. <u>Approval of January 25, 2001 Meeting Minutes</u>   | 2. Review and approve minutes of January 25, 2001 meeting. |
| 3. <u>MSAG Information Report</u><br><br>The MSAG Specialist will provide a report regarding the Master Street Address Guide (MSAG). | 3. For information and discussion.                         |
| 4. <u>Qwest Customer Service Report</u><br><br>Qwest will provide a report regarding service items of interest to the PSAP managers. | 4. For information and discussion.                         |
| 5. <u>Qwest Maintenance Report</u><br><br>Qwest will provide a maintenance report regarding any problems and concerns of interest    | 5. For information and discussion.                         |

to PSAP Managers.

6. ADOA Report

Arizona Department of Administration (ADOA) will provide an update regarding the overall coordination of 911 emergency telephone systems in other regions of the state.

6. For information and discussion.

7. CLEC's Trap, Trace and Customer Location Information

Cox Communications has provided a new 24X7 number to use for customer information (1-877-866-4474). Also Mary Dysinger-Franklin, who is working with MTI to arrange for PSAPs to register, sign a Memorandum of Understanding, and get a PIN number to better facilitate getting this type of information from the CLECs, will provide an update.

7. For information and discussion.

8. 20-Year Retirement Update

An update regarding the 20-year retirement bills that are in the Senate and House will be provided.

8. For information and discussion.

9. Manual ALI look up

Susan MacFarlane will review the manual ALI feature and will share Tempe's use policy.

9. For information and discussion.

10. Amber Project

Tom Melton, MCSO, will give an update on the Amber project or the Arizona Missing/Abducted child Alert Plan. The purpose of this plan is to flood the radio airways with information following a confirmed child abduction.

10. For information and discussion.

11. FY2003 Budget Requests

The FY2003 budget packets were sent to all the PSAP Managers in February and are due back to Mary Dysinger-Franklin by March 19th. Any questions regarding this process will be addressed.

11. For information and discussion.